



# COVID-19 UPDATE

Dear Members,

In the days to come we will continue to dedicate all necessary resources to help ensure your personal safety, while maintaining all of the services you count on. As new developments arise, we will share information with you regarding how you may continue to conduct your day to day banking. Here are a few things you may wish to consider...

## Conveniently Bank from Home:

CMECU has quick and convenient ways to help you get your banking done without leaving the house.

1. With **Online Banking** you may...
  - review the balances of your CMECU accounts
  - transfer funds between your CMECU accounts
  - make loan payments on your CMECU loan from your CMECU accounts
  - utilize Bill Pay to pay both your bills, transfer funds directly to another institution or even pay a friend or family member from your CMECU checking account
  - withdraw a check from one of your CMECU accounts and it will be sent to you via US Mail
  - review your account history
  - place a Stop Payment on a check
  - place a Stop ACH on a payment
2. Use the **Personal Teller Line** to conduct telephone banking including many of the features you would find on our Online Banking service.

If you do not already have access to **Online Banking** you may register online at [www.cranstonmecu.org](http://www.cranstonmecu.org) by accessing the application on the CMECU24 Online Banking icon – which is located on the left of the homepage.

## Access Cash without having to step into a branch:

A CMECU ATM Card and Mastercard® Debit Card offers convenient, 24-hour access to your accounts at thousands of ATMs that are part of the Sum®, and Credit Union Connection® networks.

If you do not already have one, you may wish to open a **CMECU Checking Account** so that you may take advantage of the following services:

1. Apply for a CMECU Debit Mastercard® to make purchases whether in person, on-line or even to get cash from your accounts from any ATM wherever Mastercard® is accepted
2. Utilize Online Banking with Bill Pay

## Shared Branching: (via Drive-Up Teller Areas)

Shared Branching allows you to conduct the following types of transactions...

- Make deposits into your CMECU accounts
- Make withdrawals from your CMECU accounts
- Make your CMECU loan payments
- Purchase Money Orders or Cashier's Checks from your CMECU account

Here are some local credit unions participating in Shared Branching via their Drive-Up Teller Areas are...

- Greenwood Credit Union
- Rhode Island Credit Union
- Wave Federal Credit Union

## We're Here to Help:

For more information: visit us online at [www.cranstonmecu.org](http://www.cranstonmecu.org) or email your inquiries to [info@cranstonmecu.org](mailto:info@cranstonmecu.org).