



Members Financial

Federal Credit Union

ONLINE BANKING ACCESS

To access your MFFCU account via online banking, click the Online Banking button on MFFCU's homepage www.membersffcu.org. If you've registered for an account, enter your login information to enter. If you haven't registered your account for online access, follow the link that reads "Click HERE to enroll now" and enter all of the information required. Your temporary password will be sent to the email address provided during enrollment. Finish the enrollment process by logging in with the temporary password, setting up a new password and security questions. Keep in mind that the answers to your security questions are case sensitive. The enrollment process will also prompt you to enter a Confidence Word. The word you input will serve as a security feature, appearing when you log in so you know you are logging into a secure site. If your Confidence Word does not appear during login, **DO NOT ENTER YOUR INFORMATION.**

MOBILE APP ACCESS

Once you've set up an online account, you can access your information via app. To download the app, search 'Members Financial FCU' in your Apple or Android app store. The app is free & allows you to check your balance, transfer money, and more!

24-HOUR TELLER HOTLINE

Call our 24-Hour Teller hotline at any time to check your account balances, transfer money, check on direct deposits, and more. Dial 432-520-4275. The automated system will ask you to enter your member number (account number) and your 4-digit access code. The first time you use the automated system, your access code will be the last 4 digit of the primary account holder's social security number; once entered, you will be prompted to change the access code.

PAYMENT BUDDY

Need to make a loan payment from an account at a different financial institution? Visit our Payment Buddy site to do it! From the Members Financial homepage, go to the SERVICES tab and select Member Benefits from the drop-down menu. From there, click Payment Buddy and create your account. You will need your MFFCU loan account info, as well as your info from the account you are wanting to make payments out of. You can login to your Payment Buddy account monthly to complete payments, or set up your account for recurring automatic payments!

MASTERCARD® PAYMENTS

If you are a credit union MasterCard® holder, you may have noticed you cannot complete payments on your own. MasterCard® does not allow payment access through MFFCU's site, so to make payments and access your statements online, register your MasterCard® at www.gotomycard.com.