

Canals & Trails Credit Union Home Banking Help

Go to the credit union www.canals-trailscu.org website and click on the Home Banking banner.



Welcome / Sign In

Returning Members

As of August 3, 2015, All members will be forced to change their Login ID if it is the same as the member number.

Login ID:

New Members

[Click HERE to enroll now](#)

If you are new to home banking you have to enroll here first.

First time users will need to select “Click HERE to enroll now.” Enter your member number, social security, and email address. Then click on the box to acknowledge the User Agreement. Then click on the box labeled “Sign Up.”

Note: Members will have to use the email we have on file or they will get an error message.

Sign up for Home Banking

You must currently be a member of this credit union to sign up for home banking, please enter your information below.

MEMBER NUMBER:

SOCIAL SECURITY:

(no dashes)

EMAIL:

CONFIRM EMAIL:



Terms, Agreements, and Disclosures of Canals & Trails Credit Union's Sharetec Home Banking Services

This agreement is between Canals & Trails Credit Union (hereinafter "we, us, or our Credit Union"), and each member who has enrolled in Home Banking, together with any person who is authorized by a member to use or access their Home Banking ("hereinafter referred together as "you, your or yours").

Canals & Trails Credit Union

Home Banking Help

Member will receive the following message letting them know they are now signed up and their temporary password is coming to their email. They can then select “Click Here to Login.”

Welcome to Home Banking

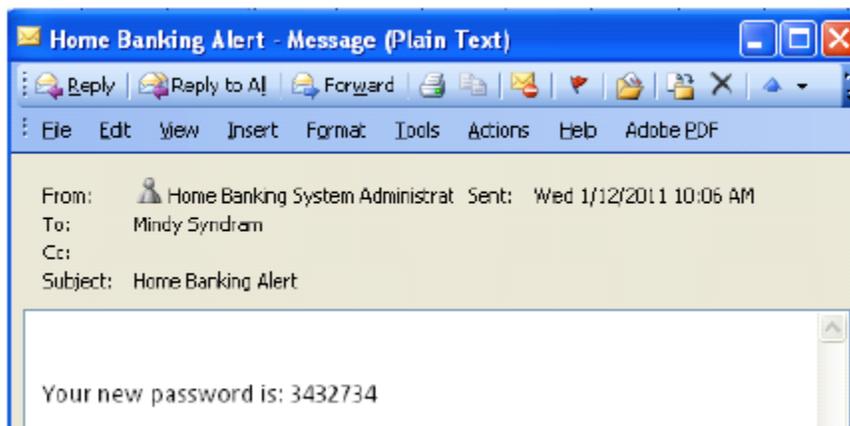
Request Successful. Thank you.

Your temporary password has been created and will be sent to the email address on file.

Use your member number as Login ID.

[Click Here to Login](#)

The email will look like this. NOTE: Member should get the email right away. If you do not receive this email, check your spam folders.



The Login screen will now show up, under Returning Members type in your member number, in the Login ID box, and now you will be prompt to change your Login ID. Login ID cannot be your member number.

Returning Members

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Login ID:

New Members

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Member will have to answer a series of three authentication questions and select a “confidence word.” Member will have the choice of 8 different questions by hitting the drop down arrow next to each question. After selecting the desired question member needs to input their personal answer. **Confidence Word:** Is a word or phrase that will show up on members login screen to let them know that they are at the authentic Home Banking site. **Remember me on this computer:** This should be selected if this is the members primary computer. If a member login from another computer, does not select “Remember me on this computer, and/or deletes their cookies history, they will be asked one of their authentication questions. **Save:** Select “save” when complete.

Enrollment

You must now select your authentication questions and a confidence word. Each of the three drop-down menus contains eight questions and you must select and answer one from each menu. Then you must select a confidence word. These extra validations will ensure you've connected to the authorized home banking site.

AUTHENTICATION QUESTION 1	What is the name of your first pet? ▼
ANSWER	<input type="text"/>
AUTHENTICATION QUESTION 2	Where did you meet your spouse for the first time? ▼
ANSWER	<input type="text"/>
AUTHENTICATION QUESTION 3	In what year (YYYY) did you graduate from high school? ▼
ANSWER	<input type="text"/>
CONFIDENCE WORD	<input type="text"/>

Remember me on this computer.

After completing authentication questions, the member should receive the following screen.

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Request Successful. Thank you.

Your confidence word has been set. Please store in a safe place.

[Click Here to Login](#)

6. They can then select “Click Here to Login”. The login screen will then show and the member should verify their confidence word and input their password.

Verify Confidence Word and Enter Password

 Please enter the Login ID name and Password.

Please call your credit union to be set up for home banking.

Returning Members

To enhance the security of your account we will display a confidence word and ask you to enter your password. If the confidence word is not what you selected during enrollment, DO NOT login and call your credit union immediately to report the incident.

Confidence Word: **bsdc**

Password:

[Forgot Your Password?](#)

New Members

Click HERE to enroll now

If you are an existing Credit Union member, you can enroll today into Home Banking!

Canals & Trails Credit Union Home Banking Help

Security Check

Please call your credit union to be set up for home banking.

Returning Members

You are seeing this page because you have not previously used this computer to log into home banking. If this is a new computer, a new browser, or a different computer than the one you enrolled on and you feel it is a safe computer, select 'Remember me on this computer.'

What is the name of your first pet?

Answer:

E-Mail Address:

Remember me on this computer.

Login

Return

New Members

Click [HERE](#) to enroll now

If you are an existing Credit Union member, you can enroll today into Home Banking!

7. The member will be forced to select a new password. The password criteria will be specific to each Credit Union.

Your password has expired, you must change it now.

Login ID

Current Password

New Password

Reenter New Password

Change

After their password is changed they will receive the following confirmation:

Your password has been successfully changed. Click [here](#) to return to the Home page.

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Member should now be able to access their information

The screenshot shows the online banking interface for Canals & Trails Credit Union. At the top is a navigation menu with tabs for Home, Accounts, Transfers, Statements, Applications, Services, Mail, Alerts, Stop Pay, and Logout. Below the menu, a welcome message reads "Welcome to Online Banking." followed by login details: "Last Login: 10:18 AM February 8, 2011" and "Last Failed Login: 7:15 AM February 8, 2011".

The main content area is divided into several sections:

- Account Information:** A table showing account balances.
- Messages:** A notification that there are 0 new messages.
- Email Address:** The email address nevel@bradfordscott.com is displayed.
- Credit Union News:** A section with a welcome message and links to the website and newsletter.
- Browser Information:** A note stating the site is optimized for Internet Explorer, Netscape, and Mozilla.

On the right side, there are promotional banners for "Click here to Reorder Checks and buy accessories.", "BUSINESS Check Reordering", and "VEI Act". At the bottom right, there is a "SECURED BY GeoTrust" logo and a timestamp "08-Feb-11 15:14 GMT".

My Accounts	Available Balance	Current Balance
REGULAR SHARE	\$1,229.53	\$1,234.56

My Accounts	Available Balance	Current Balance
REGULAR SHARE	\$1,229.53	\$1,234.56

Under each tab members can: Transfer funds between their accounts. Sign up for E-statements. Under the Services tab, change their password, email, questions, account descriptions, and their Login ID, and sign up for Bill Pay, and get Alerts.