



WANDA STATE BANK

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To Our Valued Customers:

We appreciate your patience and understanding while our lobby has been closed. The health and safety of our customers, employees, and communities are of the utmost importance. The Wanda State Bank is committed to providing you with the level of customer service you deserve and expect, while taking into account the unique challenges presented by the current environment. As we re-open our lobby to the public on June 8, 2020, we want to make you aware of the steps we are taking to help protect you, our staff and our communities:

- **Limiting the number of customers in our lobby:** In order to ensure adequate social distancing, our lobby will be limited to 6 customers.
- **Loan Department:** By Appointment Only.
- **Spacing:** To ensure adequate social distancing, markers have been placed on the floor 6 feet apart. The three chairs in the lobby are 6 feet apart from each other and the floor markers.
- **Barriers:** All customer service staff, and Teller Windows will have plexiglass barriers, we ask that customers please maintain an appropriate distance and avoid leaning on countertops and teller stations.
- **Cleaning:** Counters, Furniture and frequently used surfaces will be sanitized after each use or every 15 minutes.
- **Hand Sanitizer:** A touchless hand sanitizing stand will be placed in the lobby, please utilize.
- **No Public Restroom:** For the time being, restrooms will be unavailable to the public.
- **No Water/Popcorn:** We will not be offering water or popcorn at this time. Newspapers & Magazines will also be removed from the waiting area.
- **Masks:** Masks will not be required in the lobby, however, if you choose to wear one, please briefly pull it down or partially remove it in the entry before entering so we may identify you

If you are experiencing flu-like symptoms, cough, fever or sore throat, please refrain from coming into the bank or using our drive-up. In addition, if you have traveled out of the area, please observe the 14-day waiting period before visiting the bank.

We encourage you to continue to utilize our online banking services and mobile banking options. Now would be a great time to contact us to activate your online banking account if you haven't done so yet.

We appreciate your business and look forward to working with you in the future. Stay Safe!

Sincerely,

Timothy VanDerWal, President