

EverydayTM
making a difference.



www.siuoxvalleyccu.com

1120 6th Street
(Downtown)
712-277-1440

3450 South Lakeport
(Morningside)
712-274-7828

105 Sergeant Square Drive
(Sergeant Bluff)
712-943-5868



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REWARDS

Go to lovemycreditunion.org for fantastic savings on cell phone plans, insurance, electronics and almost everything else!



Christmas Day
Tuesday, December 25th

New Years Day
Tuesday, January 1st

MLK Day
Monday, January 21st

Presidents Day
Monday, February 18th

Conversion Day
Monday, April 1st

Mobile Banking
Download it today!



Winter
2018

the informer



Very Important!! Mark your Calendars

Your Credit Union will be CLOSED on Monday, April 1st, 2019!! Sioux Valley Community Credit Union will be converting our Core System on Monday, April 1, 2019 and **will be closed until Tuesday, April 2nd at 12:00 (Noon).** During this time, you will have limited access to funds. Because our Core System will be down, there will be specific limits on how much you can purchase and withdraw with your VISA Debit Card. We apologize in advance, but we have no choice while changing over to our new Core System. **Please plan on getting cash in advance of April 1st and 2nd!!**

It is imperative that you provide your **current address and phone numbers** to Sioux Valley if you wish to experience minimal impact with the conversion. Sioux Valley is **implementing 4 major components of our new system.** The first conversion will be our Core System (or the "mothership") of our membership and transaction system. The second and third components of the conversion will be the on-line home banking with bill pay and the mobile app.

You will be required to log into our new home banking website and **create a new log-in and password after April 2nd.** Your user ID will be your member number (account number) and the password will be the last four (4) of your social security number. Once you log-in you will be required to change your password. If you experience problems you may contact one of our member representatives at your local branch.

The final phase of the conversion will be our credit cards. The credit card conversion will not begin until the middle of April 2019. We will provide additional information as we get closer to our credit card conversion.

Please be aware that our website will also be changing with the conversion. We are very excited to share a new, easy to use website with our membership in April 2019!

FYI...

To our members who have our Sioux Valley Visa Debit Card. Please be advised that your ability to obtain cash and purchase items with your debit card will be restricted beginning Saturday, March 30th, 2019 through Tuesday, April 2nd, 2019 due to our system conversion. You will be able to use your Sioux Valley Visa Debit Card once our conversion is complete so please keep your debit card.

If your Sioux Valley Visa Debit Card has an expiration date of 03/19 or 04/19 you will want to contact us at 712-277-1440 and have us order you a new debit card. Feel free to contact us with questions.

employee SPOTLIGHT



Maggie Christensen

Maggie grew up in Elk Point, SD and has been in the financial industry for 3 years now. She enjoys meeting new people and being able to help them with their financial needs. Maggie has a little Yorkie named Security and enjoys spending time with family and her boyfriend and his family. Welcome Maggie to the Sioux Valley CCU Team.



Consuelo Robles

Consuelo joined the Sioux Valley CCU team on October 17 after working several years in the pharmaceutical industry. She enjoys spending time with her family and going to the movies. She loves animals and loves to travel. Consuelo is bilingual, fluent in English and Spanish. Stop by our Morningside location and welcome Consuelo!

Teacher Benefit Fair



Director of Operations Katie Johnson and CEO John Parks joined our partner from EFS, Cari Kellen out at West High this morning for the 2018 Teacher Benefit Fair. We enjoyed seeing several amazing teachers who are current Sioux Valley Community Credit Union members along with several who we hope become members!



Sioux Valley Community Credit Union is happy to announce the two winners of our drawing today at the Teacher Benefit Fair! Way to go Ron and Stacy!! Both are winners of a \$50 Visa Gift Card. A Sioux Valley Visa Gift Card is a great idea for birthdays, graduations, and Christmas gifts!!

Teach them while they're young about saving.



Hannah excited about putting her coins in her piggy bank. We offer Junior Savings accounts for our young members under 18. Get a punch on your punch card for each deposit and a prize for a filled card. Call for more details.

Halloween 2018



Social Butterflies; Consuelo, Stephanie, Stephanie, Amie

Want More SVCCU?

Check out our Facebook page to see what's happening at your Sioux Valley Community Credit Union! See what your favorite staff member is doing, or see if we have any vehicles published that might catch your attention.

